



## Terms & Conditions

### DEFINITIONS

- "You"/"Client"/"The Official Signatory" means the person / person in whose name or on whose behalf the booking is made.
- "We"/"Us"/"Company" means Rainbow Trade Fair Tours Pvt. Ltd.
- "Independent Contractors" means hotelier / hotel owner, owner of any airlines or shipping company OR Railway, Ferryboat owner / operator, Coach owner / operator, or any other person or organization who has been selected by the Company to render services to the clients.
- "Tour Cost" means the amount mentioned in the Total Tour Cost column in the Booking Form/Tour Offer.

### BROCHURE ACCURACY

All information given in our Trade Fair Sales Brochure/Offer is based on the information available at the time of publication. We reserve the right to change any brochure information before or after your booking the tour due to any events beyond our control. In case we are aware of any changes sufficiently in advance, we will notify you at the time of booking; otherwise our tour manager or local representative will inform you of the changes. Major road works may necessitate route changes in the itineraries, where we know of these sufficiently in advance we will notify you, otherwise our tour managers or local representative will inform you of the changes on the spot. There are also very big fairs and exhibitions, where all the hotels are fully booked well in advance, and therefore it may be necessary to stay in hotels in other cities.

### MEALS AND SPECIAL REQUESTS

The menus are pre-set menus provided for meals on the tour, with the choice of Jain Veg. / Veg. / Non-Veg Meals. We however reserve the right to change the meal arrangement if circumstances make it necessary to do so. In the event that the client wakes up late and misses the breakfast offered to him or the client is out on his own and reaches late or in case of delay of flights or for any other reason whatsoever the client misses any meal including breakfast offered to him by the company, then no claim can be made for the meal/breakfast, which he has missed and not utilized. Special requests for room allocation, diet consideration on tour / cruise / flight etc. must be made in writing at the time of booking, but all such requests shall be subject to availability. The company will not be held liable for claims of damages or consequential loss if the company is unable to process such requests for want of availability.

### HOTELS

You will be out visiting the fairground most of the time and hence we have taken care to select hotels which are convenient and comfortable. Hence sometimes they may be located away from the city centre. Most of the rooms have private bath or shower. The hotels will either be those shown in the itinerary or of the same category. Due to trade fairs and conventions in the cities, the



hotels may be blocked out for more than 2 years in advance. In view of this, you may have to stay in hotels further away from the cities and itineraries may have to be altered / amended. Since the rooms are comparatively small, we would recommend only 2 persons in one Twin / Double room for your own comfort. Triple rooms are usually no larger than twin rooms and the third bed is often a roll away cot put in a twin room for the night. Also due to favorable conditions in Europe, most of the hotels do not have air conditioners / fans. All baggage and personal effects are at all times and under all circumstances your responsibility. We will not be responsible or liable in case of loss of such items from the hotel premises / coach / airport / during travel or place of visit etc. Some hotels offer the facility of safe deposit lockers, which can be availed of by you at your own cost and risk. The company will not be liable for any loss/theft from the same. Any damages caused to the hotel rooms / coach / place of visit etc. during your stay/tour/visit, shall be borne and payable by you, and the company will not be liable for the same.

Company is not liable if there is sudden disruption/disorder of telephone, internet services, and other amenities while staying at the hotels. The company will also be not responsible for the facilities provided or not provided in the room/bathroom/hotel premises etc. by the hotel or its staff. Rude or unprofessional behavior of hotel staff does not come under the direct purview of the company and the company will not be responsible for the same. Facilities like mini bar, pay television channels, telephone etc are not complimentary and these facilities if used by the client have to be paid for by the client directly to the hotel and such charges are not included in the tour cost. The client will have to abide by the check in/check out time of the hotel. Any changes made directly by the hotel come under their direct purview and we will not be liable for any compensation due to this change. Mishandling of hotel property, if any, shall be borne by you and must be settled before your check out with the hotel directly.

#### **AIRLINE**

The company shall, in no circumstances whatsoever be liable to the client or any person traveling with him for loss of baggage by the Airline, Failure to provide meal of the clients choice by the Airline, over booking of seats by the Airline, failure on the part of Airline to accommodate client despite having confirmed tickets, meals offered by the airline/Quality of meal, flight delay, if the client misses the flight, Changes of flight schedule /routing /airline mentioned at the time of booking. In this condition the expression 'howsoever cause' includes willful negligence on the part of any person. If in the event that the client is booked on a particular Airline on a particular date and due to certain reasons beyond the control of the Company, the client is not allowed to board the flight, the client shall not hold the Company responsible for the same and no claim whatsoever can be made by the client against the Company. Airport taxes / Airport Development Fee/Government Taxes as applicable to be paid over & above the tour Cost should there be arise post the printing of the brochure. All the booking / Cancellation / change of the airline ticket and the travel on such airline ticket will be subject to the terms and conditions of respective Airlines and the same may be provided to the company upon request, if available.



### **ITINERARY CHANGES**

We may often operate more than one coach per departure date; we may operate more than one group per departure or club 2 groups in one departure due to operational reasons. For the comfort and convenience of our passengers, we will sometime reserve the direction, or slightly amend the itinerary including the flight routing. We will advise you of these amendments, prior to the start of the tour or on tour. We reserve the right to change the departure date or cancel a departure due to lack of enough number of passengers and will not take any responsibility for any ticket of the client which they may have purchased in advance for sector any ticket of the client which they may have purchased in advance for sector within India or abroad, individual are responsible for the adherence of time at all stages of the tour, in the event that a client misses on any part of the exhibition / conference / meetings / sightseeing tour or any such tour due to delay on his part, he will not be entitled to claim refund of the same.

### **LIABILITY OR RESPONCIBILITY**

The company shall not accept any liability or responsibility for any damages, loss, baggage loss, injury, accident, death, breakdown, or irregularity, which may occur in carrying out the tour arrangement, weather conditions, strikes, war, quarantine and any other cause whatsoever and all such loss of expense must be borne by the passengers. The management reserves the right to claim any additional expense incurred due to delay or changes in schedules of train, aero plane, bus, ship or other services. We reserve the right to amend, alter, vary or withdraw any particular departure; excursions advertised or substitute a hotel of similar category if deemed necessary. For the convenience of our clients we will sometimes amend/alter the itinerary, however all services will remain the same.

### **LOSS / DAMAGE**

Company is not responsible for any loss or damage to personal belongings during the stay in the hotel or while traveling in the coach. Due to theft or loss of baggage, tour participant can lodge a complaint with the local authorities on his/her sole discretion, cost, risk and consequences.

### **COACH / SITTING**

We use air - conditioned/air-cool luxury coaches, however, sometimes due to extreme weather conditions the same may not seem to be very effective. The company will not be responsible for any defect in the coach or in the Air- conditioner / Air-cooler or for the Driver or the attendant. If you are carrying any high value items on the coach, we advise you not to leave them behind when you leave the coach, we will not be responsible or liable in case of loss of such items from the coach. All baggage and personal effects are at all times and in all circumstances your responsibility. Any damage caused to the coach during your travel, shall be payable by you and the company will not be liable for the same. The drivers are bound by specific rules, like maximum driving hours with in a day and during a week, rest period per day / week etc. clients will have to strictly adhere to



the prescribed timetable for the day so that the driver can complete the travel, otherwise certain sightseeing schedules may be missed due to your actions/ delays and the same will be non - refundable.

#### **ACCOMMODATION FOR CHILD BELOW 12 YEARS OF AGE**

It is expressed and given to understand that a child below 12 years of age who is booked on the tour paying the special rate without a bed will not be provided with a bed in the hotel while on the tour under any circumstances. In case the client makes any changes in their rooming while on the tour, the company shall not make any refunds or pay any compensation to them, in case the Client decides to make any change in the rooming while on the tour subject to availability, then they shall be bound to pay additional charge.

#### **CANCELLATIONS DUE TO VISA REJECTION**

All the clients traveling on a Rainbow Trade Fair Tours Pvt. Ltd. Tour must be in possession of a valid visa. However kindly note that it is entirely at the discretion of the concerned Consulate/Embassy / Authorities to grant / reject visa even after submitting all relevant documents and the company will not be held responsible for the same. The company is not at all liable for such cases or has any influence on the consulate/ embassy's decision the role of the company is only to provide necessary guidance to the client for the purpose of applying for VISA. The company will not be responsible for non-issuance of visa due to receipt on incomplete /delayed documents from the Clients. It is a possibility that the consulate/embassy may ask the passengers to appear for a personal interview. This is at the sole discretion of the Consulate / Authorities. If the required documents are not submitted by the client, the issuance of visa will further be delayed / rejected, and the client will not hold Rainbow Trade Fair Tours Pvt. Ltd. Liable for the same. Client should adhere to all the norms and conditions laid by the consulate / embassy.

Upon rejection of visa if the client wishes to reapply for the visa, he/she is liable to pay again the requisite fee to the consulate and he /she will not claim from Rainbow Trade Fair Tours Pvt. Ltd.

#### **REGISTRATION**

In cases where the travel agent through whom the clients have booked the tour signs the booking Form on behalf of the persons named in the Registration Form, it shall be deemed and construed that the clients have duly authorized the said travel agent to sign on their behalf. The signing of the Registration Form by the Clients or by their travel agent shall mean acceptance in totality of the Terms and Conditions contained herein by the client/s. no person including the Employee/s and the Agent/s of the Company other than the Company, in writing, has the authority to vary, add, amplify or waive any stipulation, representation, term or condition set forth in this Brochure. Any assurance given by any person shall have no consequence. The company reserves the right to decline to register any person/s as client/s for any Tour or to cancel their registration without assigning any reason.



#### **TRANSFER FROM ONE PACKAGE TO ANOTHER**

A transfer from one tour to another, prior to the departure of the originally booked tour will be treated as a cancellation on that tour, thereby attracting the cancellation charges as stated hereunder and a fresh booking on another tour.

#### **CANCELLATIONS / TOUR CANCELLATION POLICY**

All services such as Airline seats/ Hotel accommodation /ground transportation etc. for group tours are pre-blocked well in advance, we are still liable to pay all our suppliers/ vendors the agreed charges including penalties, if these services are released / cancelled with in the below mentioned time frame. If circumstances make you cancel the Tour, the cancellation must be intimated to us in writing. All Cancellations will attract the following Cancellation Charges over and above the non refundable interest free registration of Rs. 35,000 per Person.

#### **CANCELLATION CHARGES (PER PERSON)**

If due to some unforeseen circumstances you cannot avail of package, you should intimate your cancellation in writing, for which there will be cancellation charges applicable as below.

Amount to be charged

Rs 50,000/- Non-refundable

50% of the package price If cancelled more than 60 days prior to departure.

75% of the package price If cancelled between 59-30 days before departure.

Full package price Including Extras and Taxes If cancelled within 30 days before departure or 'No Show'.

#### **PAYMENTS**

All payments towards the tour cost must be made by the client / his / her firm to the company in accordance with the procedure and time frame mentioned herein below. All payment made within 10 days prior to the tour departure date will have to be paid on cash/ Demand Draft. The PAN Card copy will be required when payments amounting Rs. 25,000/- or above are made by cash. Payments made towards the foreign exchange component of your tour will be calculated as per the ROE (rate of exchange) of that given day.

Full payment must be made be in accordance with the procedure stated above. In case of non-compliance thereto by the client, the company reserves the right to cancel the tour/booking of the client with subsequent loss of deposit and apply and recover the cancellation charges as mentioned herein.

#### **REFUNDS**



Refunds (if any) for amendments / or cancellations will be paid directly to you for bookings made directly with the company's office. For bookings routed through our Preferred Sales Agent (PSA) or your Travel Agent, the refunds will be routed back through them. It would take at least 30 working days to process refunds. There is no refunds payable for unutilized or partially utilized services (e.g. Airline tickets, Meals, Entrance Fees, Optional Tour, Hotel, Sight-seeing etc.). The refund for the foreign exchange component of the tour will be refunded in INR only and will be at the prevailing day's rate of exchanges of the company. The Third party refund i.e. airlines, cruise, overseas suppliers could take between "30 to 90 working days", provided relevant supporting are provided to the company.

If a tour is cancelled by the company, then all the money will be refunded after taking into consideration the actual expenses incurred for Visas etc.

#### **DEVIATIONS**

If you wish to travel in advance i.e. before the published departure dates as mentioned in the brochure or like to come back on a later date after the tour ends, you are required to pay deviation charges as mentioned in the Itinerary as per the destination. (Subject to availability of seats in the group booking class & tickets validity.)

The request for deviations should be given in writing to the company at the time of booking as these requests are subject to availability and we are not holding seats for the same.

The deviation request will be subject to availability and payment for the same does not guarantee the date requested. In case the dates requested by you are not available; the company will allot alternate dates accordingly, subject to seat availability in the group booking class. However, in case the client wants to travel on a particular date only, and the same is not available in the group booking class, the difference in the amount has to be borne by the client.

#### **PASSENGERS OPTING FOR LAND ARRANGEMENT**

1. The Land Arrangement form MUST be filed prior to departure with passport size photo and Passport Copies attached to the form specifying all the details
2. You are required to reach the hotel and check in on your own. The services of the packages will start after you check in at the hotel as per Hotel check-In condition.
3. Transfer from airport / hotel / airport will be at your own cost.
4. In case you are departing India before the group departure then you must give the respective Rainbow Staff your contact no. local / abroad in order to be informed about alterations in the packages, if any.

#### **CURRENCY AND TRAVELERS CHEQUE**



We suggest you take your tour spending money partly in currency, partly in traveler's cheques or Travel Currency card. Traveler's cheques are a safe way to carry money as they are easily encashed for a small service fee and can be replaced if they are stolen or lost, provided you have lost travelers cheques numbers and the counterfoil. Alternatively, you can take a Travel Currency card, which is by far the safest way to carry money and make payments. The card gives you anytime access to your cash at over 8, 00,000 VISA/VISA PLUS ATMs and in any denominations you wish to withdraw. This card is also accepted by over 12 Million Visa Electronic Merchant Outlets across the world.

#### **SCOPE OF ACTIVITY**

We are a Business travel and holiday organizers only. The role of the company is that of an agent of the client to secure proper services for the tour from the independent contractors and service providers such as the airlines, shipping company, hotels, coach etc. We do not control or operate any airline; neither do we own any shipping company, Coach Company, hotel, transport, or any other facility or services mentioned on this brochure. We take care in selecting all the ingredients in your holiday, but because we only select them and have no control in operating them, we cannot be responsible for any injury, death, loss or damage, which is caused by the act of default or omission of the management or employees of any hoteliers, airlines, shipping company, coach owner/coach operator who are the company's independent contractors arising outside our normal selection process.

#### **PRIVACY OF INFORMATION**

We treat all the information furnished by you as confidential and will share only the necessary information with the airline, hotels and other service providers who will provide the services to you during your tour. However, we may be constrained to disclose the information furnished by you, if such disclosure is required by the law or by an order of a court or the rules, regulations or enquiry by any government / statutory agency having regulatory authority over the company.

#### **CONDITIONS OF PASSAGE**

These conditions are applicable to every client of the company, who books a brochure tour or any special Tour or travel arrangement. In the event of a client booking through us a Tour and/or travel arrangement of any other tour/ Tour Operators like Rail Europe, Cosmos, Star Cruise etc., the "Terms and Conditions" specified by such Tour operators, including their payments schedule, Cancellation, refund etc. shall be applicable, in addition to our "Terms and conditions: while determining the contractual relation between the client, the tour operator and us.

#### **HEALTH AND INSURANCE**

It shall be the duty of the client to inform the company in case the client has any medical condition that may affect his ability to enjoy and pursue fully the Tour Arrangements and wherein the interest of the group or any member thereof is prejudicially affected. Pace of certain tours might



not be suitable to individuals. Hence, we suggest that individuals may choose tours as per their health conditions.

- The company reserves the right to ask the client to provide written communication of his medical fitness before departure. In the event that a medical condition has not been disclosed the company will not be liable to provide assistance or money back.
- It is necessary for the client to obtain valid travel/health insurance prior to the commencement of the tour and the company will not be responsible for the same. Settlement of the claims will be entirely at the discretion of the insurance company.

#### **COMMUNICATION**

Any communication directed at the address or made through/on the contact details such as e-mail id, cell phone/telephone/fax no's of the client as disclosed in the "Booking Form" or made to the travel agent through whom the client has made the bookings with the company shall be deemed to have been communicated to and received by the client. The company shall not be responsible for any error on part of the mode of communication or the Travel Agent in this regard.

#### **CONDITIONS OF TRAVEL**

a) The client will have to strictly follow the Tour Program and return to India as per the Tour Itinerary. There shall be no refund, if the client fails to join the group at the commencement of the tour, or joins the group later or leaves the group before culmination of the tour. It shall be noted that for all purposes, it shall be the responsibility of the client to reach the place of commencement of the tour and register with the representative of the company at the appointed place, date and time.

b) In case if a client along with his family is compelled to discontinue the tour due to any reason whatsoever including illness, death or loss of passport or any travel documents, no claim shall be entertained for refund of unutilized services.

c) Even if a client is unable to reach the place of commencement of the tour due to any reason whatsoever including loss of baggage or loss of travel documents, his bookings shall be treated as "no show" on the tour and 100% cancellation charges will be levied.

d) If a client avails pre-tour services or part thereof, or air tickets (cost of which is included in the main tour cost) but fails to join the group for the main tour at the appointed place, or cancels the tour after using the air tickets or pre-arrangements or part thereof, it shall be treated as "no show" and there will be no refund whatsoever for the unutilized pre-tour or main tour services.

e) The company reserves the right to withdraw tour membership from anyone whose behavior is deemed likely to affect the smooth operation of the tour or adversely affect the enjoyment or





safety of other passengers and the company shall be under liability to any such person. It is hereby declared that the immunities provided under this contract shall be available to the company's manager, including Tour Managers, Employees, Servants and Agents but not to the Independent contractors selected by the company.

f) Each of these conditions shall be severable from the other and if any provision be invalid, illegal or unenforceable, the remaining provisions shall nevertheless have full force and effect. No liability on the part of the company arising in any way out of the contract in respect of any tour, holiday, excursion facilities shall exceed the total amount paid or agreed to be paid for the tour holiday, and shall in no case include any consequential loss or additional expense whatsoever.

g) The prices quoted in this brochure have been calculated at the rate prevailing at the time of printing of this brochure. The company reserves the right to amend the prices published in this brochure in case of currency fluctuations, changes in the various gross rates of exchange, and/or fuel costs, special /high season charge levied by the suppliers, hike in the airline/rail charges before the date of departure and to surcharge accordingly. All such increases in price must be paid for in full before the departure by the client.

h) If you book with your own travel agent and your booking with that agent includes, but is not limited to Rainbow Trade Fair Tours Pvt. Ltd. Arrangements, your contract is with your travel agent and Rainbow Trade Fair Tours Pvt. Ltd is simply an agent to your Travel Agent.

i) In case of publication of any travel scheme offering any discount or benefit by the company, it shall have the sole right to withdraw such a scheme or discount at any time unless a specific assurance of the contrary has been published.

j) The company shall in no circumstances whatsoever be liable to the client for:

i. Any over stay expense due to delay or changes in bus/air/trains/ship or cancellation of special bogie or other services due to sickness, weather conditions, strike, war or any other cause whatsoever.

ii. Sightseeing missed &/or program being cancelled after the commencement of the tour & before the due period due to any unavoidable situations which are beyond our control.

iii. Any Loss/ Damage of baggage by the Airlines/Hotels/Coach.

k) In the case of one or more but not all passengers signing the "Booking Form" it shall be deemed that the others have duly authorized concerned signing passenger(s).

l) Initial deposit just ensures only registration/participation on the tour but does not entitle any services like tickets, visa and Hotel Accommodation until full payment has been received.



m) We cannot endow with individual aids to any of the tour member for walking, dining, getting on & off from any of the transport vehicle or other personal needs. So it is indispensable that a qualified companion must accompany such traveler who needs such assistance. In absence thereof, such travelers will be joining the group on his own risk and consequences.

n) The client / traveler must have his/her passport valid for at least 06 months subsequent to such departure.

o) Company solely reserves the right to publish the group photographs of the passengers taken during the tour.

p) Distance, temperature & pre/post tour accommodation prices given in the brochures are approximate & are subject to change.

q) Photo of meals & sightseeing published in the brochure are only for reference & may change from actual meals served/sights.

r) In case company offers any adventure activities then it is significant to note that all the passengers should enjoy such activity/ride at their own risk as such kind of adventure might be risky at times especially for heart patients, expecting women , people with blood pressure etc.

#### **OTHER TERMS**

1. The company has the right at any time and for any reason:

- To terminate this contract after the acceptance of the deposit but prior to the commencement of the tour without assigning any reason whatsoever. In the event, the company terminates this contract, the company shall refund the amount paid by the client without payment of any interest.
- To amend, alter, vary or withdraw any tour, holiday, excursion airline, flight routing or facility or discounts/ concessions it has advertised or published or to substitute an independent contractor of similar class if it is deemed advisable or necessary. In either case, the company shall not be liable for any damage, additional expense or consequential loss suffered by the clients for any compensation claim made.

2. No person other than the company, in writing has the authority to vary, add, amplify or waive any stipulation, representation, term or condition in the brochure.

3. In the event of the company exercising its right to amend or alter any of the services as mentioned in the itinerary, after such tour or has been booked, the client shall have the right:

- a) To continue with the tour or holiday amended or altered or
- b) To accept any alternative tour or holiday which the company may offer.



In either of the cases, above the client shall not be entitled to, or the company shall be, liable to the client for any damage, additional expense, consequential loss suffered by him or to pay an amount as refund.

c) To cancel the tour, in which event the cancellation charges stated herein shall apply and the client will be liable to pay the company such charges.

4. The company shall in no circumstances whatsoever be liable to the client for:

a) Any Death, Personal Injury, sickness, accident, loss, delay, discomfort, increased expenses, consequential loss and/or damage or any misadventure howsoever caused.

b) Any act, omission, default of Independent contractor or other person or be any servant or agent employed by them who may be engaged or concerned in the provision of accommodation, refreshment, carriage facilities or services for the clients or for any person travelling with him howsoever caused.

c) The temporary or permanent loss of or damage to baggage or personal effects howsoever caused. In this condition the expression "Howsoever caused" includes negligence on the part of any person.

5. a) If the client has any complaint in respect of the services provided by any of the Independent contractors, the client shall immediately notify the same in writing to the Independent contractor and a copy of the same to be handed over to the Tour Manager of the company in order to enable the company to take up the matter with the Independent contractor so that in future other clients do not face the same difficulty.

b) Any claim or complaint by the client must be notified to the company in writing within 07 days of the end of the Tour. No claim notified to this company beyond this period will be entertained and the company shall incur no liability whatsoever in respect thereof.

6. We reserve the right to change the meal arrangement on Tour, if circumstances make it necessary to do so in either of Indian restaurants nearby.

7. There is no contract between the company and Client until we have received the initial deposit required to register on the tour. The initial deposit just ensures a seat or participation on the tour and does not entitle any service such as air tickets, Visas, hotel accommodation until the full payment has been received. If the balance payment is not made as required then we hold the right to cancel the booking or the registration and reserve the right to forfeit the initial deposit and claim the cancellation charges from the client as per the specifications provided for each tour.

8. All tours are operated subject to sufficient participation mentioned in the "Note's" of our each tour brochure. In the event such participation does not take place, we can cancel the tour any time prior to the scheduled departure or postpone the tour departure. In such an event, we may offer an alternative travel plan on an individual basis. In case no alternative is offered, all the expenses incurred for all the passengers participation will be taken into account and the balance refunded.

9. Costing and airfare for all tours are based on departure from Delhi & Mumbai only unless specifically mentioned. Passengers opting for boarding flights from other places will have to pay the air fare difference, if any.

10. Due to shortfall in group size, same or similar airline will be offered to you as committed in brochure, special offers of same value. if any extra cost comes, same need to be borne by you.



11. We will not be able to take on any liability or responsibility arising due to change in schedule of airlines and hotels, over booking or default, weather conditions, local strikes, war, quarantine or other causes. All such losses have to be borne by the passenger.

12. The official Signatory of the registration form / the representative of the traveling passengers / client / any Travel Agent Handling the booking would be responsible for the full payment of the package price and the final settlement of the account before the departure. If full payment not received 15 days before departure, We reserves the right to cancel the Tour and forfeit the initial deposit and claim the 100% cancellation charges of the Tour from passenger

13. All tours will be operates in accordance to the Government of India rules and regulations, subject to approval of Reserve Bank of India.

14. The tour is subject to RBI / GOI rules & regulations. Part of the tour cost will be paid in Euro/ USD/ AUD/GBP/SGD out of your BTQ.

#### **FORCE MAJEURE**

The company shall be excused from the performance or punctual performance of any of terms and conditions/services/ tour or part thereof as above, if the performance thereof is prevented or delayed by any cause beyond the reasonable control of the company, which shall include acts of God, riots. Wars, accidents, embargo, terror attacks, coup strike, natural calamities (such as volcanic activity, Floods, Landslides or other major activities) or requisition (acts of government), or delays/negligence/carelessness in the performance of the independent contractors caused by any such circumstances as referred herein. Any additional cost incurred by the company, for the services provided to the client, during the Force Majeure event, shall be paid by the client.

All dispute/complaints with respect to these terms and conditions and the tour and the service shall be subject to jurisdiction of courts at Jaipur only within one year of delivery of services.

Upon signing the booking form, these terms and conditions shall be binding on the company and the client and shall become the only basis of relation between the parties and all the previous communications in whatsoever form or mode, whether oral or otherwise, with respect to any term or conditions of the tour and services shall stand cancelled/revoked/terminated.

On behalf of the persons named in the booking form, I have read and understood the terms and conditions as mentioned herein above and as mentioned in the brochure.

**IMPORTANT NOTE:** If you (passenger or his representative signing registration form) have not read and understood the "Terms, Conditions & Notes" including "Tour Cancellation Policy" at the time of booking, they are still binding.